



INDEPENDENT CARE HEALTH PLAN  
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# Provider **BULLETIN**

Issue 4 | 2024



## **Dallas TX Post Office Box (POB) to Close**

Effective December 2024, iCare will no longer have mail forwarded from the old Dallas, Texas Post Office Box to our new PO Box. The United States Post Office will return mail to providers who use the old Dallas, Texas address. Please update your records to reflect the NEW mailing address in Glen Burnie MD which was active as of December 2023. Please update your records to reflect the NEW mailing address in Glen Burnie, Maryland, which went into effect December 2023.

- » iCare Medicare  
and Medicaid Plans  
iCare Health Plan  
P.O. Box 280  
Glen Burnie, MD 21060-0280
  
- » iCare Family Care Partnership  
Long Term Care Services\*  
iCare Health Plan  
P.O. Box 670  
Glen Burnie, MD 21060-0670

# Medicare Coverage Policy and Prior Authorization List (PAL) Update – June/July 2024

Please see our website: [www.icarehealthplan.org/Provider-Documents.htm](http://www.icarehealthplan.org/Provider-Documents.htm) for updates to the Medicare Coverage Policy and [www.icarehealthplan.org/Prior-Authorization.htm](http://www.icarehealthplan.org/Prior-Authorization.htm) for updates to the PAL.

## Adult Long-Term Care Provider Enrollment Townhalls

The Wisconsin Department of Health Services (DHS) encourages all providers of home and community-based services delivered under one of Wisconsin's adult long-term care (LTC) waiver programs to attend an adult LTC provider enrollment townhall. The townhalls are in preparation for the new Medicaid provider enrollment process, starting for adult LTC providers in September 2024. Adult LTC waiver programs include Family Care, Family Care Partnership, Program of All-Inclusive Care for the Elderly (PACE), and IRIS (Include, Respect, I Self-Direct).

The townhalls will be held online through Zoom on:

» August 21, 2024, from 11 a.m.–12:30 p.m.; register for August 21.

You can submit questions ahead of time to the LTC provider enrollment email inbox at [LTCProviderEnrollment@wisconsin.gov](mailto:LTCProviderEnrollment@wisconsin.gov).

## ForwardHealth Update No. 2024-17: *See Update for complete details* | **COVERAGE POLICY FOR MEDICAID-ENROLLED PHARMACISTS**

Effective for dates of service on and after July 1, 2024, pharmacists enrolled with Wisconsin Medicaid as a provider under 2021 Wisconsin Act 98 may begin to provide and submit claims for covered services.

2021 Wisconsin Act 98 grants the Wisconsin Department of Health Services (DHS) authority to reimburse licensed pharmacists for services delegated to them by a physician through a collaborative practice agreement (CPA) or for services that are within the pharmacist's scope of practice.

Pharmacists were authorized to begin enrolling as allowable providers with Wisconsin Medicaid beginning March 1, 2024.

This ForwardHealth Update covers the following topics related to pharmacists:

- » Collaborative Practice Agreement Policy
- » Clinical Laboratory Improvement Amendments



- » General Policy
- » Covered Medical Services
- » Reimbursement for Covered Medical Services
- » Noncovered Medical Services
- » Process for Requesting Medical Services Coverage Consideration
- » Claim Submission
- » Pharmacy Provider Policies Unaffected
- » Additional Information for Pharmacist Providers

## **ForwardHealth Update No. 2024-21: See Update for complete details | REIMBURSEMENT CHANGES AND PROVIDER TRAVEL POLICY CLARIFICATION FOR IN-HOME MENTAL HEALTH AND SUBSTANCE ABUSE TREATMENT SERVICES FOR CHILDREN | Reimbursement Changes**

Effective for dates of service (DOS) on and after August 1, 2024, ForwardHealth has made changes to reimbursements for in-home mental health and substance abuse treatment services for children:

- » ForwardHealth has increased reimbursement rates for in-home mental health and substance abuse treatment services for children. Refer to the maximum allowable fee schedule for current reimbursement rates.
- » ForwardHealth has changed the reimbursement policy for services provided by a two-member provider treatment team. Each team member will be reimbursed at the rate associated with their respective professional credential(s).

**Note:** There are no changes to the coverage or eligibility criteria for in-home mental health and substance abuse treatment services for children.

ForwardHealth still requires all in-home mental health and substance abuse treatment service provider to submit two forms for reimbursement:

- » Prior Authorization Request Form (PA/RF), F-11018 (05/2013)
- » Prior Authorization/Intensive In-Home Treatment Attachment (PA/ITA), F-11036 (12/2019)

## **ForwardHealth Update No. 2024-20: See Update for complete details | POLICY CLARIFICATION FOR QUALIFIED TREATMENT TRAINEES**

Be sure to check previously approved authorization dates and disciplines prior to submitting. ForwardHealth is clarifying policy regarding qualified treatment trainees (QTTs), including:

- » Definition of a QTT
- » Provider enrollment
- » Allowable services
- » Allowable settings
- » Claims submission reimbursement

The ForwardHealth Update also clarifies policy on certified psychotherapist providers.

### Clarified definition of Qualified Treatment Trainee (QTT)

A QTT is a behavioral health professional who is accumulating supervised hours toward full licensure as an independent practitioner. ATT is an existing Medicaid behavioral health provider specialty that requires supervision from Medicaid-enrolled, licensed providers.

## **ForwardHealth Update No. 2024-26: *See Update for complete details* | DURABLE MEDICAL EQUIPMENT POLICY CLARIFICATIONS FOR HEALTHCHECK "OTHER SERVICES"**

ForwardHealth is clarifying medical necessity as it relates to durable medical equipment (DME) for HealthCheck "Other Services." This ForwardHealth Update also clarifies prior authorization (PA) requirements for DME covered under HealthCheck "Other Services."



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