



INFORMed newsBRIEF

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IMPORTANT INFORMATION FOR iCARE PROVIDER PORTAL USERS

iCare will launch a new and improved Provider Portal experience next week. The new Portal has more functionality for Office Managers and/or Administrators, in addition to other added features.

Current Portal registration will not transfer to the new Provider Portal. Providers will be required to re-register to gain access.

The [new Portal](#) is active for registration to be completed with information already at your disposal using your TIN, NPI and most recent check number. iCare can also generate a one-time PIN. If you have checks with 20 or more claims processed, you will need to register with a PIN.

Please [email Provider Relations Specialist](#) for a PIN; in your email, include your provider name, TIN and NPI. You can also use this email to contact us with questions or concerns.

Visit our [web site](#) for further information and access to the Portal Guide

Help spread the word! Please forward this e-mail to others in your organization that need this information. Thank you!



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