



# *iCare* Guide for Skilled Nursing Facilities CLAIMS PROCESSING OVERVIEW

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Disclaimer: This information is provided as a courtesy from *iCare* to assist you in claims submission billing. This is not in the place of the Forward Health and CMS Guidelines. *iCare* relies upon Forward Health and CMS for payment rules and submission requirements.

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## iCare Skilled Nursing (SNF) UB-04 GUIDELINES

Box	Description	Comments
1	Provider Name and Address	
4	Bill Type	
5	Federal Tax ID	
6	Statement Covers Period	Not required for Bill type 322 or 323
8b	Patient Name	
9a-e	Patient Address	
10	Date of Birth	
11	Patient Sex	
12	Admission Date	Required for Inpatient, Home Health, and SNF claims
14	Admission Type	<u>Inpatient claims only</u>
15	Admission Source	
17	Discharge Status	Not required for Rural Health or Federally Qualified Clinics
35		Not required
42	Revenue Codes	<p>⇒ <b>MEDICAID:</b> 019X and 018X for leave of absence.  *PLEASE NOTE: Claims should <b>NOT</b> be billed with revenue codes 0110-0129. <u>These are non-covered.</u></p> <p>⇒ <b>MEDICARE:</b></p> <ul style="list-style-type: none"> <li>• <u>First line</u> - Box 42- Rev 0022 (Same line Box 44 five ( 5) digit Medicare RUGS code)</li> <li>• <u>Second line</u> - 012X Room &amp; Board</li> </ul> <p>⇒ <b>DUAL ELIGIBLE:</b></p> <ul style="list-style-type: none"> <li>• <u>First line</u> - Box 42- Rev 0022 (Same line Box 44 five ( 5) digit Medicare RUGS code)</li> <li>• <u>Second line</u> - 019X Room-Board <ul style="list-style-type: none"> <li>• *PLEASE NOTE: Claims submitted without this information will be denied. (<i>See Example</i>)</li> </ul> </li> </ul>
44	RUGS Codes	<p>⇒ <b>MEDICAID:</b> The required three (3) digit code</p> <p>⇒ <b>MEDICARE:</b> The required five (5) digit code</p> <p>⇒ <b>DUAL ELIGIBLE:</b> In order to avoid the companion claim (Medicaid claim) from denying, the Medicaid RUGS-48 code needs to be included on the R &amp; B line. (<i>See Example</i>)</p>
45	Service Date	Required for Home Health
46	Service Units	Total units should equal the total confinement days
47	Total/Line Item Charges	<p>⇒ <b>Negative Amount:</b> Claim will reject for "No Dollar Amount".</p> <p>⇒ Total Charges MUST equal the sum of the line item charges or claim will reject "Total charge does not match line charge totals".</p> <p>⇒ Total charges on claim with Revenue Codes 0022 must be zero.</p>
49	Unlabeled	
56	NPI	
57a-c	Other Provider ID	Required for ESRD claims
58a	Insured's Name	
59a	Relationship to Uninsured	
60a	Insured Identification No#	
67	Primary Diagnosis Code	Box 67a-67Q other diagnosis code Present on Admission Indicator
69	Admitting Diagnosis Code	Inpatient claims only
80	Remarks	Disclaimer M7-M8
81a-d	Taxonomy Code	<p>⇒ <b>ELECTRONIC SUBMISSIONS:</b> Loop N0# 2000A BILLING/PAY-TO PROVIDER HIERARCHICAL LEVEL, Segment PRV,element PRV02-PXC, PRV03=value populated</p> <p>⇒ <b>PAPER SUBMISSIONS:</b> B3Taxonomy</p>



### 3) Dual Eligible – Example

Medicare Prime and Dual Member claims for R&B and Therapies need to be billed on one claim.

Provider Name		PrintForm		123 456		213	
Address		RESET		123 456			
City, WI 53202				123456789		110114 113014	
Patient Name: Doe, John				Patient Address: 2115 E Michigan Pl			
Patient City: Milwaukee				Patient State: WI 53202			
14 BIRTH DATE: 01011945		15 SEX: M		16 AGENCY: 082414		17 PLAN: 14 3 4	
18 COORDINATOR CODE: 50		19 COORDINATOR CODE: 101914		20 COORDINATOR CODE: 111614		21 COORDINATOR CODE: 112114	
22 BILL TO: P.O. Box 660346, Dallas, Texas 75266-0346				23 VALUE CODE C: 3000			
24 CODE: 0022		25 CODE: RUC40		26 CODE: 110114		27 CODE: 9	
28 CODE: 0194		29 CODE: RUC00		30 CODE: 111614		31 CODE: 12	
32 CODE: 0194		33 CODE: 485 B1 RAC		34 CODE: 9		35 CODE: XXXXXX	
36 CODE: 0250		37 CODE: 565.40 RAD		38 CODE: 21		39 CODE: 1	
40 CODE: 0420		41 CODE: 113014		42 CODE: 64		43 CODE: 1	
44 CODE: 0430		45 CODE: 113014		46 CODE: 70		47 CODE: 1	
48 CODE: 0440		49 CODE: 113014		50 CODE: 23		51 CODE: 1	
52 CODE: 0001		53 PAGE: 1 OF 1		54 CREATION DATE: XXXX		55 TOTALS: XXXXXXXX PB	
56 SERVICE NAME: Med Care		57 CPT/HCPCS CODE: Y		58 ICD-9-CM CODE: Y		59 ICD-10 CODE: XXXXXXXXXX	
60 SERVICE NAME: Patient Doe		61 ICD-9-CM CODE: 18		62 ICD-10 CODE: C1113000000		63 ICD-10 CODE: XXXXXXXXXX	
64 SERVICE NAME: Patient Doe		65 ICD-9-CM CODE: 18		66 ICD-10 CODE: 450000000000		67 ICD-10 CODE: XXXXXXXXXX	
68 SERVICE NAME: 15788		69 RATE: 25000		70 RATE: 436		71 RATE: 3310	
72 SERVICE NAME: 15789		73 RATE: 15789		74 RATE: 15789		75 RATE: 15789	
76 SERVICE NAME: XX Disclaimer code M7 or M8		77 RATE: XX		78 RATE: X		79 RATE: XXXXXXXXXX	

## 5) Medicaid Therapies:

iCare has determined that Medicaid covered therapy services provided in a skilled nursing facility must be billed in the following manner to be considered for payment.

- Claims must be submitted on a CMS 1500 form.
- The rendering provider on the CMS 1500 form must be a provider qualified to provide therapy service.
- Providers may submit claims for these services under the nursing home NPI, but should refer to the appropriate service areas for more information about covered services, service limitations under the BadgerCare Plus Benchmark Plan, prior authorization guidelines, and claim submission instructions. (ForwardHealth Topic 3215)
- When the rendering provider is employed by, or under contract to, a therapy group, therapy clinic, speech and hearing clinic, or nursing home, the billing provider number of the group, clinic, or nursing home must be indicated on the claim. A performing provider number must be indicated. (ForwardHealth Topic 2765)
- When the rendering provider is employed by or under contract to a rehabilitation agency, the billing provider number of the rehabilitation agency must be indicated on the claim. A rendering provider number should not be indicated (ForwardHealth Topic 2762)
- Claims can contain the services from only one rendering provider per claim form.
- Claims for PT, OT, and SLP services require the referring physician's name and NPI.

An example of claims with an explanation of the required fields is attached for your reference. More information is available at Forward Health ([www.forwardhealth.wi.gov](http://www.forwardhealth.wi.gov)).

In order for us to process these claims efficiently, please send us a roster of the therapists that will bill under your NPI. Please include the therapist name, credential and NPI number.



## iCare Requirements for Clean Claim (CMS 1500)

Box	Description	Comments
1a	Insured's ID Number	
2	Patient Name	
3	Birth Date and Sex	Date of birth must be valid date and not future date
5	Patient Address	
12	Patient's or Authorized Person's Signature and Date Signed	Acceptable alternatives: Unable to sign, signature on file, SOF, Computer generated, signature marked with "X", Authorization of File, Medicare/Medicaid Reclamation Claims, Transportation, Lodging
21	Diagnosis or Nature of Illness	
24a	Dates of Service	Claim must include one detail line, must be a valid date, From date cannot include a future date, cannot have a date span into the future, cannot span a calendar year
24b	Place of Service	Must be 2 characters
24d	Procedures, Services or Supplies	Must be at least 5 characters
24f	Charges	A negative amount will be neglected
24g	Days or Units	
24i/j	Taxonomy code and prefix	Must be present here or in Box 33b. Not required for SMV, personal care attendant, Blood bank or Community Care Organization. Prefix of PXC is required for all 5010 electronic submission, for paper submission either ZZ or blank is accepted.
24J (b)	NPI	Must be 10 numerical characters. Not required for SMV claims billed with POS 41,42,99
25	Federal Tax ID Number	Must be 9 numerical characters
28	Total Charge	Total charges must equal the sum of the line charges
31	Signature of Physician or Supplier Physician	Not required for SMV claims billed with POS 41,42,99
33	Physician/Provider's Name, Billing Address, Zip Code	
33a	Billing Physician/Provider NPI	Must be 10 numerical characters. Not required for SMV claims billed with POS 41, 42,99. The Medicaid provider must be certified as a billing provider.
33b	Taxonomy code and prefix	Must be present here or in Box 24i/24j. Not required for SMV, personal care attendant, Blood bank or Community Care Organization. Prefix of PXC is required for all 5010 electronic submission, for paper submission either ZZ or blank is accepted. For electronic submission: Loop Number 2310A-BILLING PROVIDER NAME, Segment PRV, ElementPRV02 =PXC, ElementPRZ03=value populated taxonomy code

Updated 5/8/2015- Paper Claims must signed and dated



# HEALTH INSURANCE CLAIM FORM

APPROVED BY NATIONAL UNIFORM CLAIM COMMITTEE (NUCC) 06/12

PCIA PCA

1. MEMBER CARE: <input type="checkbox"/> Medical <input checked="" type="checkbox"/> Visitation <input type="checkbox"/> Non-Care		2. PATIENT'S NAME (Last Name, First Name, Middle Initial) <b>MEMBER, IM A</b>		3. PATIENT'S BIRTHDATE MM / DD / YY <b>11 / 21 / 1932</b> <input checked="" type="checkbox"/> M <input type="checkbox"/> F		4. INSURER'S NAME (Last Name, First Name, Middle Initial) <b>SAME</b>	
5. PATIENT'S ADDRESS (No. & Street) <b>609 WILLOW ST</b>		6. PATIENT'S RELATIONSHIP TO INSURED Self <input type="checkbox"/> Spouse <input type="checkbox"/> Child <input type="checkbox"/> Other <input type="checkbox"/>		7. INSURER'S ADDRESS (No. & Street)		8. RESERVED FOR NUCC USE	
CITY <b>ANTYOWN</b>		STATE <b>WI</b>		CITY		STATE	
ZIP CODE <b>55555</b>		TELEPHONE (Include Area Code) <b>(444) 4444444</b>		ZIP CODE		TELEPHONE (Include Area Code)	
9. OTHER INSURERS PER POLICY OR GROUP NUMBER		10. IS PATIENT'S CONDITION RELATED TO: a. EMPLOYMENT? (Current or Past) <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO b. AUTO ACCIDENT? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO c. OTHER ACCIDENT? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO		11. INSURER'S POLICY GROUP OR PLAN NUMBER <b>M-7</b>		12. INSURED'S DATE OF BIRTH MM / DD / YY M <input type="checkbox"/> F <input type="checkbox"/>	
13. RECEIVED FOR NUCC USE		14. INSURANCE PLAN NAME OR PROGRAM NAME		15. IS THERE ANOTHER HEALTH BENEFIT PLAN? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (If yes, complete lines 8, 9, and 11)		16. OTHER CLAIM ID (Designated by NUCC)	
17. RECEIVED FOR NUCC USE		18. CLAIM CODES (Designated by NUCC)		19. INSURANCE PLAN NAME OR PROGRAM NAME		20. OTHER CLAIM ID (Designated by NUCC)	

READ BACK OF FORM BEFORE COMPLETING & SIGNING THIS FORM.  
 SIGNATURE OF AUTHORIZED PERSON'S SIGNATURE: I authorize the release of any medical or other information necessary to process this claim. I also request payment of governmental benefits either to myself or to the party who accepts assignment below.

SIGNATURE ON FILE: \_\_\_\_\_ DATE: \_\_\_\_\_ SIGNED: \_\_\_\_\_ DATE: \_\_\_\_\_

14. DATE OF CURRENT ILLNESS, INJURY, OR PHYSICIAN ORDER		15. OTHER DATE		16. DATES PATIENT UNABLE TO WORK IN CURRENT OCCUPATION	
MM / DD / YY	MM / DD / YY	MM / DD / YY	MM / DD / YY	MM / DD / YY	MM / DD / YY
17. NAME OF PROVIDING PROVIDER OR OTHER SOURCE		18. HOSPITALIZATION DATES RELATED TO CURRENT ILLNESS		19. OUTSIDE LAB?	
NAME	ADDRESS	MM / DD / YY	MM / DD / YY	YES <input type="checkbox"/> NO <input type="checkbox"/>	CHARGES
20. ADDITIONAL CLAIM INFORMATION (Designated by NUCC)		21. DISORDERS OR NATURE OF ILLNESS OR INJURY (Include ICD-9 or ICD-10 codes)		22. ICD-9 ICD-10 CODES (ORIGINAL REF. NO.)	
A. <b>V57 89</b>		B. _____ C. _____ D. _____		E. _____ F. _____	

1	2	3	4	5	6	31. A. DATES OF SERVICE		C. ICD-9	D. PROCEDURE, SERVICE, OR SUPPLY	E. CHARGES	F. PAID FOR THIS SERVICE	G. AMOUNT PAID	H. RESIDUAL PAYMENT ID #
						From MM / DD / YY	To MM / DD / YY						
1	11	18	2014	11	18	2014	31	97001	GP	125 00	2		0111111111
2	11	18	2014	11	18	2014	31	97116	GP	80 00	2		0111111111
3	11	19	2014	11	19	2014	31	97110	GP	40 00	1		0111111111
4	11	19	2014	11	19	2014	31	97116	GP	80 00	2		0111111111
5	11	20	2014	11	20	2014	31	97110	GP	40 00	1		0111111111
6	11	20	2014	11	20	2014	31	97116	GP	80 00	2		0111111111

23. FEDERAL TAX ID NUMBER <b>123456789</b>		24. PATIENT'S ACCOUNT NO. <b>1234JED</b>		25. TOTAL CHARGE <b>\$ 400.00</b>		26. AMOUNT PAID <b>\$</b>		27. RECEIVED FOR NUCC USE	
28. SIGNATURE OF PHYSICIAN OR SUPPLIER <b>JOHN R JOHN SR</b>		29. SERVICE FACILITY LOCATION INFORMATION		30. BILLING PROVIDER INFO & PH # <b>IM A BILLING ONLY CLINIC</b>		31. A. <b>0222222220</b>		31. B. <b>22123456789X</b>	
12 03 2014									

NUCC Instruction Manual available at: [www.nucc.org](http://www.nucc.org) PLEASE PRINT OR TYPE APPROVED CWS-0938-1197 FORM 1500 (02-12)

CARRIER  
PATIENT AND INSURED INFORMATION  
PHYSICIAN OR SUPPLIER INFORMATION